CHECKIN
HOTEL
HEALTH & SAFETY TRAVEL
Staff

- **Specific training** to all staff regarding prevention and hygiene.
- **PPE use**, following sanitary recommendations from WHO.
- **Creation of a safety and health committee in all establishments.**
Check-in

- Implementation of a new **online** check-in system.
- **Contactless payment** will be encouraged.
- Room key **sterilization**.
- **New signalling** with recommendations and indications for customers.
• **Room cleaning and disinfection** with specific virucidal cleaning products.
• **Cleaning service** under customer’s choice and request.
• **24h room sealing:** a day of inactivity from the leave of a customer’s to another’s arrival.
• **Specific cleaning and treatment** for the correct textile’s sanitation.
During the stay

Cleaning and disinfection of common areas with specific virucidal products.

Daily ventilation of all common areas

Many hydro alcoholic hand sanitizing gel dispensers for customer’s use

Occupancy limitations to ensure social distancing

Increase of cleaning and disinfection registries to guarantee maximum water and surfaces’ quality.

Gym and swimming pool use under previous booking, to limit the occupancy and ensure safe training and swimming.
Gastronomy

- Occupancy limitations in restaurants and bars.
- Minimum distance of 2 metres between tables.
- Increase of opening hours for our services.
- Show cooking and individual buffets will be encouraged.
- Disinfection of all material and kitchenware after every use.
We also have at your disposal an internal protocol with **200 measures adopted for your security**, you can find it at the reception of each establishment.